

**Official Abstract of Tariff STB HCB 400-N**

Applicable Between (Zip3): **605** and (Zip3): **320** ONLY

Note 1: The charges shown are Full Tariff Charges (U.S. Dollars).  
 Note 2: The charges shown may be subject to a price adjustment by your mover.  
 Note 3: The charges shown are based on the Estimated Weight

Note 4: The Charges shown are effective as of **11/02/2005**; they may be Subject to changes based on the actual date that services are provided by your mover.  
 Note 5: The charges shown have been rounded to the nearest dollar for presentation.

Standard Charges							Additional Charges										
Estimated Shipment Weight	Transp Charge	21.00% Fuel Srchg	4% IRR Srchg	Orig Charge	Dest Charge	Sub Total	FVP 0\$ Ded	Full Pack	Full Unpack	Orig Shuttle	Orig Self/Mini	Orig SIT 30 Days	Orig SIT PD	Dest Shuttle	Dest Self/Mini	Dest SIT 30 days	Dest SIT PD
1,050	1,679	352	67	73	29	2,200	146	517	118	405	91	296	514	380	82	223	422
1,150	1,793	376	71	80	32	2,352	146	566	129	429	96	324	551	402	86	244	452
1,250	1,906	400	76	87	35	2,504	146	615	140	452	100	352	588	425	90	266	482
1,350	2,020	424	80	94	38	2,656	146	664	152	476	104	381	625	447	93	287	512
1,450	2,134	448	85	101	40	2,808	146	713	163	500	108	409	662	469	97	308	542
1,550	2,246	471	89	108	43	2,957	146	763	174	524	113	437	699	491	101	329	572
1,650	2,360	495	94	115	46	3,110	146	812	185	548	117	465	736	514	105	351	602
1,750	2,474	519	98	122	49	3,262	146	861	197	571	121	494	773	536	109	372	632
1,850	2,588	543	103	129	52	3,415	146	910	208	595	125	522	810	558	113	393	662
1,950	2,701	567	108	136	54	3,566	146	959	219	619	130	550	846	580	116	415	692
2,050	2,803	588	112	143	57	3,703	178	1,009	230	640	133	578	880	599	119	436	720
2,150	2,892	607	115	150	60	3,824	178	1,058	241	657	136	606	911	615	122	457	745
2,250	2,982	626	119	157	63	3,947	178	1,107	253	674	138	635	942	631	124	479	770
2,350	3,072	645	122	164	66	4,069	178	1,156	264	691	140	663	973	648	126	500	795
2,450	3,162	663	126	171	68	4,190	178	1,205	275	708	143	691	1,004	664	128	521	820
2,550	3,252	682	130	178	71	4,313	178	1,255	286	726	145	719	1,035	680	130	542	845
2,650	3,341	701	133	185	74	4,434	178	1,304	298	743	148	748	1,066	696	132	564	871
2,750	3,431	720	137	192	77	4,557	178	1,353	309	760	150	776	1,097	712	135	585	896
2,850	3,520	739	140	199	80	4,678	178	1,402	320	777	153	804	1,128	728	137	606	921
2,950	3,610	758	144	206	82	4,800	178	1,451	331	794	155	832	1,159	744	139	628	946
3,050	3,700	776	147	213	85	4,921	205	1,501	343	812	158	861	1,190	760	141	649	971
3,150	3,790	795	151	220	88	5,044	205	1,550	354	829	160	889	1,221	776	143	670	996
3,250	3,879	814	155	227	91	5,166	205	1,599	365	846	163	917	1,252	792	146	691	1,021
3,350	3,969	833	158	234	93	5,287	205	1,648	376	863	165	945	1,283	808	148	713	1,046
3,450	4,059	852	162	241	96	5,410	205	1,697	387	880	168	973	1,314	824	150	734	1,071
3,550	4,149	871	165	248	99	5,532	205	1,747	399	898	170	1,002	1,345	840	152	755	1,096
3,650	4,239	890	169	255	102	5,655	205	1,796	410	915	173	1,030	1,376	856	154	777	1,122
3,750	4,329	909	173	262	105	5,778	205	1,845	421	932	175	1,058	1,407	872	157	798	1,147
3,850	4,418	927	176	269	107	5,897	205	1,894	432	949	177	1,086	1,438	888	159	819	1,172
3,950	4,508	946	180	276	110	6,020	205	1,943	444	966	180	1,115	1,468	904	161	840	1,197
4,100	4,640	974	185	287	114	6,200	243	2,017	460	998	185	1,157	1,512	933	166	872	1,232
4,300	4,815	1,011	192	301	120	6,439	243	2,116	483	1,043	194	1,213	1,567	975	174	915	1,278
4,500	4,988	1,047	199	315	126	6,675	243	2,214	505	1,089	202	1,270	1,623	1,016	181	958	1,324
4,700	5,163	1,084	206	329	131	6,913	243	2,312	528	1,135	211	1,326	1,679	1,058	189	1,000	1,369
4,900	5,338	1,120	213	343	137	7,151	243	2,411	550	1,180	219	1,383	1,734	1,099	196	1,043	1,415
5,100	5,511	1,157	220	356	142	7,386	293	2,509	573	1,226	228	1,439	1,790	1,141	204	1,085	1,460

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Standard Charges							Additional Charges										
Estimated Shipment Weight	Transp Charge	21.00% Fuel Srchg	4% IRR Srchg	Orig Charge	Dest Charge	Sub Total	FVP 0\$ Ded	Full Pack	Full Unpack	Orig Shuttle	Orig Self/Mini	Orig SIT 30 Days	Orig SIT PD	Dest Shuttle	Dest Self/Mini	Dest SIT 30 days	Dest SIT PD
5,300	5,686	1,194	227	370	148	7,625	293	2,608	595	1,272	236	1,496	1,846	1,183	212	1,128	1,506
5,500	5,860	1,230	234	384	153	7,861	293	2,706	618	1,317	245	1,552	1,901	1,224	219	1,170	1,552
5,700	6,034	1,267	241	398	159	8,099	293	2,804	640	1,363	253	1,609	1,957	1,266	227	1,213	1,597
5,900	6,209	1,303	248	412	165	8,337	293	2,903	663	1,409	262	1,665	2,013	1,307	234	1,256	1,643
6,100	6,383	1,340	255	426	170	8,574	340	3,001	685	1,454	270	1,722	2,068	1,349	242	1,298	1,689
6,300	6,557	1,377	262	440	176	8,812	340	3,100	707	1,500	279	1,778	2,124	1,391	250	1,341	1,734
6,500	6,732	1,413	269	454	181	9,049	340	3,198	730	1,546	287	1,834	2,180	1,432	257	1,383	1,780
6,700	6,906	1,450	276	468	187	9,287	340	3,296	752	1,591	296	1,891	2,235	1,474	265	1,426	1,826
6,900	7,080	1,486	283	482	193	9,524	340	3,395	775	1,637	304	1,947	2,291	1,515	273	1,469	1,871
7,100	7,255	1,523	290	496	198	9,762	389	3,493	797	1,683	313	2,004	2,347	1,557	280	1,511	1,917
7,300	7,429	1,560	297	510	204	10,000	389	3,592	820	1,728	321	2,060	2,402	1,599	288	1,554	1,963
7,500	7,603	1,596	304	524	209	10,236	389	3,690	842	1,774	330	2,117	2,458	1,640	295	1,596	2,008
7,700	7,778	1,633	311	538	215	10,475	389	3,788	865	1,819	338	2,173	2,514	1,682	303	1,639	2,054
7,900	7,952	1,669	318	552	220	10,711	389	3,887	887	1,865	347	2,230	2,570	1,723	311	1,681	2,100
8,100	8,122	1,705	324	566	226	10,943	428	3,985	910	1,899	353	2,286	2,623	1,754	316	1,724	2,142
8,300	8,290	1,740	331	580	232	11,173	428	4,084	932	1,921	357	2,343	2,674	1,775	320	1,767	2,182
8,500	8,458	1,776	338	594	237	11,403	428	4,182	955	1,944	362	2,399	2,725	1,795	324	1,809	2,223
8,700	8,624	1,811	344	608	243	11,630	428	4,280	977	1,966	366	2,456	2,777	1,816	328	1,852	2,263
8,900	8,792	1,846	351	622	248	11,859	428	4,379	999	1,988	370	2,512	2,828	1,836	332	1,894	2,303
9,100	8,959	1,881	358	636	254	12,088	428	4,477	1,022	2,010	375	2,568	2,879	1,857	336	1,937	2,343
9,300	9,126	1,916	365	650	259	12,316	428	4,576	1,044	2,033	379	2,625	2,930	1,877	340	1,979	2,383
9,500	9,293	1,951	371	664	265	12,544	428	4,674	1,067	2,055	383	2,681	2,981	1,898	343	2,022	2,423
9,700	9,461	1,986	378	678	271	12,774	428	4,772	1,089	2,077	387	2,738	3,032	1,918	347	2,065	2,463
9,900	9,627	2,021	385	692	276	13,001	428	4,871	1,112	2,099	392	2,794	3,084	1,939	351	2,107	2,503
10,100	9,795	2,056	391	706	282	13,230	499	4,969	1,134	2,122	396	2,851	3,135	1,959	355	2,150	2,543
10,300	9,962	2,092	398	720	287	13,459	499	5,068	1,157	2,144	400	2,907	3,186	1,980	359	2,192	2,583
10,500	10,129	2,127	405	734	293	13,688	499	5,166	1,179	2,166	405	2,964	3,237	2,000	363	2,235	2,623
10,700	10,297	2,162	411	748	299	13,917	499	5,264	1,202	2,188	409	3,020	3,288	2,021	367	2,278	2,663
10,900	10,463	2,197	418	762	304	14,144	499	5,363	1,224	2,211	413	3,077	3,340	2,041	370	2,320	2,703
11,100	10,631	2,232	425	776	310	14,374	499	5,461	1,247	2,233	418	3,133	3,391	2,062	374	2,363	2,743
11,300	10,798	2,267	431	790	315	14,601	499	5,560	1,269	2,255	422	3,189	3,442	2,082	378	2,405	2,783
11,500	10,965	2,302	438	804	321	14,830	499	5,658	1,291	2,277	426	3,246	3,493	2,103	382	2,448	2,823
11,700	11,133	2,337	445	818	326	15,059	499	5,756	1,314	2,300	431	3,302	3,544	2,123	386	2,490	2,863
11,900	11,300	2,372	451	832	332	15,287	499	5,855	1,336	2,322	435	3,359	3,596	2,144	390	2,533	2,903
12,250	11,567	2,429	462	856	342	15,656	571	6,027	1,376	2,362	443	3,458	3,708	2,181	397	2,608	2,996

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12,750	11,935	2,506	477	891	356	16,165	571	6,273	1,432	2,421	454	3,599	3,883	2,235	407	2,714	3,143
13,250	12,303	2,583	492	926	370	16,674	571	6,519	1,488	2,480	465	3,740	4,058	2,289	417	2,820	3,289
13,750	12,672	2,661	506	961	384	17,184	571	6,765	1,544	2,538	476	3,881	4,232	2,343	427	2,927	3,435
14,250	13,040	2,738	521	996	398	17,693	571	7,011	1,600	2,597	487	4,022	4,407	2,397	436	3,033	3,582
14,750	13,408	2,815	536	1,031	412	18,202	571	7,257	1,656	2,655	498	4,163	4,582	2,451	446	3,140	3,728
15,250	13,776	2,892	551	1,066	425	18,710	705	7,503	1,713	2,714	509	4,305	4,756	2,505	456	3,246	3,874
15,750	14,144	2,970	565	1,101	439	19,219	705	7,749	1,769	2,772	520	4,446	4,931	2,559	466	3,353	4,021
16,250	14,476	3,040	579	1,136	453	19,684	705	8,448	1,825	2,825	530	4,587	5,088	2,608	475	3,459	4,153
16,750	14,809	3,109	592	1,171	467	20,148	705	8,708	1,881	2,877	540	4,728	5,245	2,656	484	3,566	4,284
17,250	15,141	3,179	605	1,206	481	20,612	705	8,968	1,937	2,930	550	4,869	5,403	2,705	493	3,672	4,416
17,750	15,473	3,249	618	1,241	495	21,076	705	9,228	1,993	2,983	560	5,010	5,560	2,753	501	3,778	4,548
18,250	15,806	3,319	632	1,276	509	21,542	705	9,488	2,049	3,035	570	5,151	5,717	2,802	510	3,885	4,680
18,750	16,138	3,389	645	1,311	523	22,006	705	9,748	2,106	3,088	579	5,293	5,874	2,851	519	3,991	4,811
19,250	16,470	3,458	658	1,346	537	22,469	705	10,008	2,162	3,141	589	5,434	6,031	2,899	528	4,098	4,943
19,750	16,802	3,528	672	1,381	551	22,934	705	10,268	2,218	3,193	599	5,575	6,189	2,948	537	4,204	5,075
20,250	17,135	3,598	685	1,415	565	23,398	864	10,917	2,274	3,246	609	5,716	6,346	2,996	546	4,311	5,206
20,750	17,467	3,668	698	1,450	579	23,862	864	11,186	2,330	3,299	619	5,857	6,503	3,045	555	4,417	5,338
21,250	17,799	3,737	711	1,485	593	24,325	864	11,456	2,386	3,351	629	5,998	6,660	3,094	563	4,524	5,470
21,750	18,131	3,807	725	1,520	607	24,790	864	11,725	2,443	3,404	639	6,140	6,817	3,142	572	4,630	5,601
22,250	18,463	3,877	738	1,555	621	25,254	864	11,995	2,499	3,456	649	6,281	6,975	3,191	581	4,737	5,733
22,750	18,795	3,947	751	1,590	635	25,718	864	12,265	2,555	3,509	659	6,422	7,132	3,239	590	4,843	5,865
23,250	19,128	4,016	765	1,625	649	26,183	864	12,534	2,611	3,562	669	6,563	7,289	3,288	599	4,949	5,997
23,750	19,461	4,086	778	1,660	663	26,648	864	12,804	2,667	3,614	678	6,704	7,446	3,337	608	5,056	6,128

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## **Official Abstract of Tariff STB HGB 400-N**

### **An Explanation of the Tariff Charges that Apply for Your Shipment**

**Q: What is a tariff?**

**A: A tariff is a publication that works essentially like a catalog but reads like a legal document. The tariff satisfies the Federal requirement of the US Department of Transportation that requires interstate movers make their rates and charges public. The tariff details the services that are provided by the mover and the conditions under which the services are provided, along with the prices that the mover charges for the services.**

**The current tariff that most interstate movers use is designated as Tariff 400-N. It specifies the charges applicable for the three components of your move:**

**Transportation (the vehicle transportation of your shipment from origin to destination), Origin and Destination Services (the handling of your shipment at origin and destination), Additional Services (added services such as packing, storage, and unpacking that you may request or require to complete your shipment).**

**Your mover will provide you with copies of specific pages from the rules section of the tariff if you request them. The rules explain, in detail, the application of the tariff, including, valuation, storage-in-transit, shuttle service, claims, and payments. Because the rates and charges are generated from computer software, there are, however, no printed tables or charts of rates contained in the tariff. Instead, they are computed on a customized basis for each shipment as described below and as shown in this abstract which has been calculated by the tariff software based on your specific shipment.**

**Q: What are the tariff charges based on?**

**A: The charges in the tariff are based on the mover's cost of doing business (expense of operating) throughout the various areas of the country. There are lower cost areas (such as Dothan, AL, Evansville, IN and Green Bay, WI), medium cost areas (such as Tucson, AZ, Atlanta, GA, and Scranton, PA) and higher cost areas (such as Los Angeles, CA, Chicago, IL and New York, NY), plus charges that apply for shipments in Alaska.**

**The mover's costs for operating in these areas are determined in conjunction with the Consumer Price Index, along with the prevailing labor rates, determined from the Bureau of Labor Statistics. The rates for the various services that are provided in the tariff are adjusted by the software for each zip code (low, medium or high cost) where the service is provided to determine the applicable charges.**

**Q: What are the charges applicable to my shipment?**

**A: The charges applicable for your shipment will be the combined total of 1) the Transportation Charge (the truck transportation of your shipment from origin to destination), 2) Origin and Destination Services (the handling of your shipment at origin and destination), and 3) any Additional Services (added services such as packing, storage, and unpacking that you may request or require to complete your shipment).**

**Transportation Charge. The transportation charge applies for the truck transportation of your shipment between all points in the United States (except Hawaii) and Canada, based on the Zip Codes of each location.**

**For example, if you are moving from Chicago, IL to Atlanta, GA, your transportation charge will be based on the weight of your shipment and the distance between Chicago and Atlanta.**

**The transportation charge for your shipment is shown in the Trans Column of the Abstract based on the estimated weight of your shipment.**

**The transportation charge may be subject to a Fuel Surcharge (as shown in the Fuel Surcharge Column of this Abstract and on your shipping documents) that provides for a percentage adjustment to compensate your driver for the higher cost of diesel fuel. The Fuel Surcharge applies to the transportation charge and the pickup and delivery charge, if your shipment is delivered into or out of a storage-in-transit facility, and is based on the cost of diesel fuel as reported by the US Department of Energy (DOE). If the DOE cost of diesel fuel increases above the base price of \$1.136 per gallon, a percentage adjustment applies on the transportation charge, as follows:**

<b>When the DOE Fuel Price Per Gallon reported on the first Monday of the month is:</b>	<b>The Fuel Cost Adjustment Factor that becomes effective on the 15th day of the same month is:</b>
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Less than \$1.137	0%
From \$1.137 to \$1.235	1.0%
From \$1.236 to \$1.334	2.0%
From \$1.335 to \$1.434	3.0%
From \$1.435 to \$1.533	4.0%
From \$1.534 to \$1.632	5.0%
From \$1.633 to \$1.732	6.0%
From \$1.733 to \$1.831	7.0%
From \$1.832 to \$1.930	8.0%
From \$1.931 to \$2.029	9.0%
From \$2.030 to \$2.130	10.0%
From \$2.131 to \$2.140	11.0%
From \$2.141 to \$2.150	12.0%
From \$2.151 to \$2.160	13.0%
From \$2.161 to \$2.170	14.0%

If your mover elects to discount the tariff charges, the discounted amount will be shown on the Order For Service Form provided to you by your mover, along with the total amount that you will be expected to pay at delivery to receive your shipment. Any amounts for additional services that you ordered after the shipment was loaded, or that were required to accomplish delivery, will be billed to you by your mover 30 days after your shipment is delivered.

Due to the unfortunate events of September 11, 2001, the insurance industry now considers trucking to be a high-risk industry and requires terrorist coverage for the mover's buildings, property and equipment. The Property and Casualty Adjustment, shown in the P & C Surcharge Column of this Abstract, applies as a percentage of the transportation charge and the pickup and delivery charge if your shipment is delivered into or out of a storage-in-transit facility to help the mover offset this added cost.

**Origin and Destination Charges.** An Origin/Destination Service Charge applies based on the zip code where the service is performed throughout the country. This service charge is a weight-based rate that applies based on the locations where the shipment is picked up and delivered; it compensates the mover for basic handling and servicing of the shipment. The charge is based on a rate per 100 pounds and reflects the mover's cost of doing business in low, medium and high cost areas throughout the country. (This charge includes the cost of any elevator service, stair carries, excessive distance carries, and piano and organ carries that may be needed to service your shipment.)

The Origin and Destination Service Charges for your shipment are shown in the Orig Factor and Dest Factor Columns of the Abstract based on the estimated weight of your shipment.

**Additional Services.** Additional Services are services that are requested or required by the customer and performed by the mover. Additional Service charges are not included in the transportation and are in addition to the transportation charges.

Valuation is the degree of worth of your shipment; the valuation charge compensates the mover for assuming a greater degree of liability than that provided for in the base transportation rates of the tariff. The basic level of valuation is included at no additional cost in the transportation charge. This is the most economical protection option available, however, this no-additional-cost option provides only minimal protection. Under this option, the mover assumes liability for no more than 60 cents per pound, per article. Loss or damage claims are settled based on the weight of the article multiplied by 60 cents. For example, if a 10-pound stereo component, valued at \$1000 were lost or destroyed, the mover would be liable for no more than \$6.00 (10 pounds x 60¢). Obviously, you should think carefully before agreeing to such an arrangement. There is no extra charge for this minimal protection, but you must sign a specific statement on the bill of lading agreeing to it.

Full (Replacement) Value Protection (FVP) is the most comprehensive plan available for the protection of your goods. Under this option, often referred to as "full value protection" or "full replacement value", articles that are lost, damaged or destroyed will be (at the mover's option) either repaired, replaced with like items, or a cash settlement will be made for the cost of the repair, or for the current market replacement value, regardless of the age of the lost or damaged item. Depreciation of the lost or damaged item is not a factor in determining replacement value when the shipment is moved under full value protection.

If you ordered Full Value Protection Service, the cost is shown in the FVP portion of this abstract and on your shipping documents that are provided to you by your mover. Separate valuation charges apply if your shipment involves storage-in-transit (SIT) to cover your shipment while it is being held at the storage facility. Ask your mover for the details of their specific plan.

**Packing and Unpacking Service.** After valuation, the most frequently requested service is either Full or Custom Packing and Unpacking Service. The Full Service Packing charge applies based on the weight of the shipment and

includes all cartons and containers furnished by the mover, with the exception of specially constructed crates that are used for fragile items such as mirrors, paintings, and marble tabletops, and the packing of these cartons by the mover when the mover is requested to pack or unpack all, or nearly all, of the shipment. Full Service Unpacking applies the same way for complete unpacking service performed by the mover at destination.

The Full Service Packing and Unpacking Charges for your shipment are shown in Full Pack and Full Unpack Columns of the Abstract based on the estimated weight of your shipment.

Custom Service Packing rates apply on a per carton or per container basis and include the cartons or containers furnished and the packing of these cartons when the mover is requested to pack a portion but not all of the shipment (i.e. the customer elects to perform part of his or her own packing.) Custom Service Unpacking applies the same way for unpacking performed by the mover at destination. The Custom Service Packing and Unpacking Charges listed below are as of the Print Date shown on Page 1 of this summary.

Description	Pack	Unpack	Description	Pack	Unpack
DishPack Carton	84.91	19.48	Mirror Carton	73.85	16.91
Book Carton	20.32	4.61	Crib Mattress	21.50	4.99
3.0 cf Carton	30.74	7.02	Twin/Long Mtrs	35.72	8.40
4.5 cf Carton	37.49	8.49	Double Mattress	36.36	8.56
6.0 cf Carton	42.88	9.75	King Mattress	58.82	13.88
6.5 cf Carton	48.98	11.14	Heavy Duty	92.29	21.99
Wardrobe	41.66	9.91	Other Carton	31.71	7.50

Storage-In-Transit Service (SIT) is the holding of a shipment in or at the mover's storage facility awaiting further transportation and/or delivery. This service is provided at the request of the customer, or if the driver cannot accomplish the delivery for reasons other than the fault of the mover or due to impractical conditions.

The charges apply based on the location of the storage facility, as requested or agreed to by the customer (usually at origin or destination), where the SIT Service is provided (except when provided for mover convenience) and the weight of the shipment, or portion of the shipment, that is being stored. Rates apply based on the length of the storage period and the weight of the goods being stored, subject to a 1,000-pound minimum.

If you ordered Storage-In-Transit Service, the cost will be shown in the SIT Columns of this abstract and on your shipping documents that are provided to you by your mover.

Item 210 - SIT Pickup and Delivery Service provides for the transportation of the shipment from residence to SIT or from SIT to residence. This charge is subject to a 1,000-pound minimum and applies based on the weight of the shipment, or portion thereof, that is being picked up or delivered and the distance between the storage facility and the residence.

The Storage-In-Transit Pickup and Delivery Charges for your shipment are shown in the Orig SIT PD and Dest SIT PD Columns of the Abstract based on the estimated weight of your shipment and on the location (Origin or Destination) where the service is performed.

Extra Labor and Waiting Time rates apply when the mover is requested by the customer to provide extra workers on the job (often to meet specific move date requirements or to handle unusual articles in the shipment), to rearrange furniture, enter attic or crawlspaces, provide "maid" service or to hold the vehicle and workers at a location due to a delay caused by the customer (i.e. customer is not available to meet the vehicle at the pre-arranged time). These charges apply as hourly rates based on the number of workers or vehicles provided and the length of service performed.

If you ordered Extra Labor Service, the cost will be shown on the estimate and on your shipping documents that are provided to you by your mover.

A Pickup or Delivery Stopoff occurs when the customer requests that the shipment be picked up or delivered at more than one place. When a stopoff is performed, the transportation charges are determined based on the total weight of the entire shipment (including the weight of any portions that are picked up or delivered at additional locations) from the point of origin to the point of destination via the stopoff point(s).

The Extra Pickup and Delivery Stopoff Charges for your shipment are shown in the Orig Self/Mini and Dest Self/Mini Columns of the Abstract based on the estimated weight of your shipment.

A Light or Bulky Article charge applies when an item like a car or a boat is included in the shipment. These items are subject to the extra charge because of their unusual handling or transportation characteristics or because of their bulky size compared to their weight. The charge includes both loading and unloading service and the handling and blocking of such article, and applies each time a complete loading and unloading service is performed. Examples of bulky articles include automobiles, boats, motorcycles, hot tubs and large-screen televisions.

If you have included Light or Bulky Articles in your shipment, the cost will be shown on the estimate and on your shipping documents that are provided to you by your mover.

Shuttle Service applies when the mover is required to use a smaller vehicle to perform the pickup or delivery of the shipment at locations that are inaccessible to the mover's normal over-the-road equipment. It is the responsibility of the customer to make the shipment accessible to the mover at both origin and destination at a point where the road haul vehicle may be safely operated. When it is not possible to do so, a smaller vehicle, or "shuttle" vehicle is used to transfer the goods between the residence and road haul vehicle. When shuttle service is performed, additional charges apply based on the weight of the shipment or the portion of the shipment that is transferred between the vehicles and the location where the service is performed.

The Origin and Destination Shuttle Charges for your shipment are shown in the Orig Shuttle and Dest Shuttle Columns of the Abstract based on the estimated weight of your shipment.

Third Party Services provide for the advancement (pass through) of charges for services provided by others (services provided by other than the mover) that are requested by the customer or required by a governmental authority. Examples of such charges are maid service or professional craftsmen provided at the request of the customer, or agricultural quarantine inspections, local sales tax, recycling fees or bridge and ferry fees that are imposed upon the mover. Third party charges are identified by a description of the service and the amount that was advanced by the mover.

Overtime loading and unloading rates apply when service is performed any time on Saturdays, Sundays or Holidays, or between the hours of 5:00 P.M. and 8:00 A.M. Monday through Friday, when this service is made necessary by: 1) landlord requirements; 2) prevailing laws or ordinances; or is 3) specifically requested by the customer or his agent.

These rates apply based on the weight of the shipment, or portion of the shipment, that is accorded the overtime service; they apply in addition to the transportation charge, subject to a 1000-pound minimum.

If you request your mover to go inside a self-storage (mini-warehouse) that you are renting or other warehouse space that does not belong to your mover to either remove items stored there or to place items into the warehouse space (such as stacking and un-stacking boxes), Pickup or Delivery Self/Mini Warehouse charges will apply based on the weight of the portion being placed into or removed from storage and the location of the facility, subject to a minimum weight of 1000 pounds.

If you have ordered these services, the cost will be shown on the estimate and on your shipping documents that are provided to you by your mover.

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